**ROBERT S. TIMMONS**

**Norfolk, VA | (719)-309-7790 | rtimmons02@icloud.com**

**Summary**

Cybersecurity student with a strong understanding of networking and cybersecurity concepts. Experienced in technical support, managing and troubleshooting security surveillance servers for clients like Dollar Tree and Johnson & Johnson. Expertise includes refurbishing and assembling computers and servers, repairing return merchandise authorization products, (RMAs), and providing technical support.

**Licensure and Certifications**

* **CompTIA Security+**
* **CompTIA Network+**
* **CompTIA ITF+**

**Education**

* **Bachelor of Cybersecurity (Completed May 2025),** Old Dominion University
* **Masters of Cybersecurity (In-Progress),** Old Dominion University

**Professional Work Experience**

**IPConfigure Inc. | Norfolk, VA 2023-Present**

**Customer Operations Intern (September 2024-Present)**

* Scripted and implemented programs to optimize in-house checkout and discovery of IP-based systems (cameras, encoders, door control)
* Worked on special integration projects involving outdated analog systems and integrating devices onto IP networks.
* Ran and terminated wire and installed cameras on-site for customers.

**Hardware Assembly Technician (May 2023-September 2024)**

* Assembled and configured over 1,000 high-value security surveillance servers, totaling over $1**.**5M for clients including Dollar Tree, Wawa, Rite Aid, Medieval Times, Luxottica, Sephora, and Johnson & Johnson.
* Delivered training to new employees on IT concepts through hands-on learning and instruction, equipping them with skills in computer component identification, BIOS configurations, and Linux terminal commands.
* Implemented enhancements to assembly workflows, integrating new hardware solutions and techniques that boosted team productivity.
* Custom-built servers for clients ranging from local schools to multinational businesses. Including hardware assembly, configuring software, operating system installations, and packaging for shipping.
* Conducted in-depth troubleshooting for servers within and beyond warranty periods, collaborating with support teams to resolve issues and ensure optimal functionality.

**Norfolk Karate Academy | Norfolk, VA 2019-Present**

**Adult & Youth Karate Instructor**

* Conducted over eight classes weekly, delivering instruction to more than a hundred students through an understanding of course material and a focus on martial arts, preparing youth and adults for street self-defense.
* Led the bi-weekly Gracie Bullyproof program, emphasizing verbal and physical self-defense tactics. Discussed character traits such as responsibility, respect, and citizenship, fostering students' personal development and strong character.
* Evaluated and administered over 35 youth jiu-jitsu tests, assessing students' techniques and knowledge of Gracie jiu-jitsu rules of engagement to facilitate their advancement to higher belt levels and deepen their understanding of jiu-jitsu.

**Tidewater Community College | Norfolk, VA 2022-2022**

**Computer Technician & Repairman**

* Delivered 100+ refurbished computers by cleaning, repairing, and installing operating systems and software on donated desktops and laptops, ensuring students at Tidewater Community College had reliable technology for their academic pursuits.
* Traversed the Hampton Roads region to secure valuable computer donations from businesses and charities, significantly contributing to the Computers for Student Success program.

**Cogan’s Pizza / Circuit Social | Norfolk, VA 2019-2021**

**Line Cook & Dishwasher**

* Executed sanitation practices following the City of Norfolk’s food handling and hygiene standards, ensuring cleanliness and safety across three bustling restaurants serving over 1,000 customers monthly.

**Professional Organization Affiliations**

**Sigma Phi Epsilon**

* + Carlson Leadership Academy Attendee (2023, 2024)
	+ Ruck Leadership Institute Scholar (2024)
	+ Sigma Phi Epsilon Chapter Chaplain (2022-2023)
	+ Sigma Phi Epsilon Chapter President (2023-2024)

**Boy Scouts of America**

* Eagle Scout (2017)
* Order of the Arrow

**Armed Forces Communication & Electronics Association**

* AFCEA Undergraduate Scholarship Recipient (2022,2023,2024)

**Gracie Jiu-Jitsu**

* Gracie Purple Belt