

# Samuel Garwood

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Am currently a student at ODU perusing and degree in Cybersecurity. My skillset includes network management, hardware identification, scripting, working with virtual environment, and computer building. I am a a current senior and have previous job experience at Atlantic Union Bank as a seasonal teller where I was required to provide customer support and service utilizing my computer and banking knowledge. I have developed skills in customer support, organization, computer security, group policy management, and computer networking.

## Work Experience

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### **Bank Teller**

Atlantic Union Bank - Boston, VA

May 2022 to August 2022

I was responsible for handling customer transactions such as withdrawals, loan payments, and deposits. Provided customer support both on the phone and in person and was required to work with and count large amounts of money when carrying out transactions.

### **Stocker**

Safeway - Boston, VA

June 2021 to August 2021

I was required to stock items in the dairy department, provide customer service, and thoroughly date check product in each isle.

## Education

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### **Some college (currently a student) in Cybersecurity**

ODU - Norfolk, VA

August 2020 to Present

## Skills

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- Microsoft Word
- Microsoft Office
- Writing Skills
- Microsoft Powerpoint
- Computer hardware (3 years)
- Computer skills (3 years)
- Operating Systems
- Microsoft Windows

- Software Troubleshooting
- Communication skills
- Organizational skills
- Cash handling (Less than 1 year)
- Customer service