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Professor Duvall

CYSE 368

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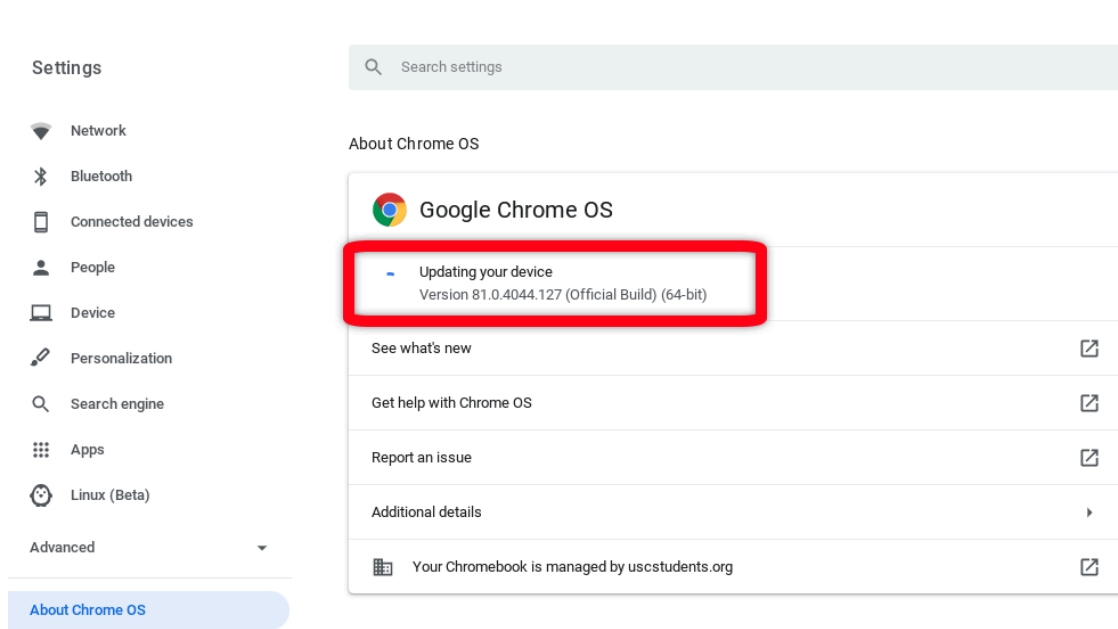
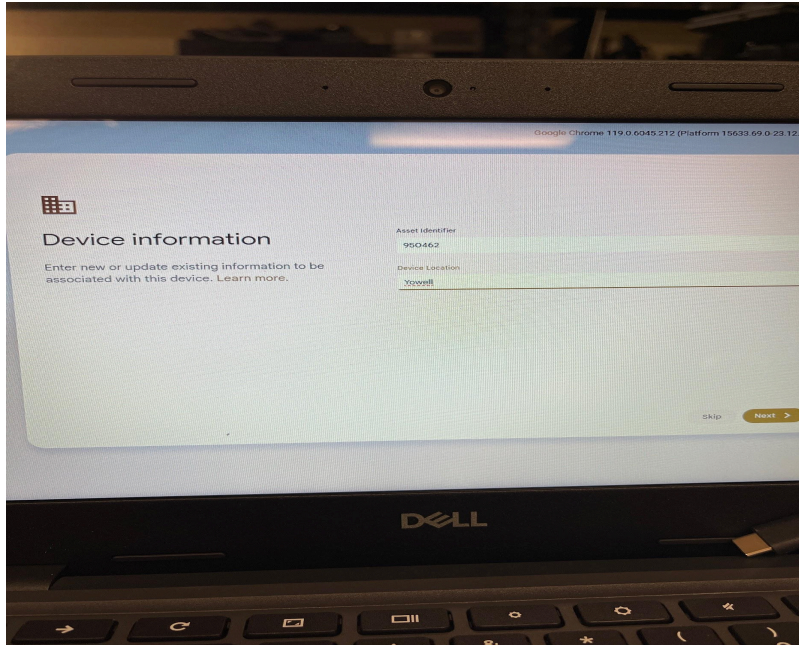
Reflection Paper 5

Weeks from the end of my internship, we are working as hard as ever. The other interns and I are unboxing about 40 Chromebooks a day. We ensure they are labeled, have CCPS Tags, are updated, and have been input into a spreadsheet and out inventory. The unboxing process was somewhat repetitive but the way we went about it was very efficient. We split the work between the three of us by separating the students by intern. We also sorted the students by teacher so we could label the Chromebooks much quicker and for better organization.



The laptops also require enrollment upon startup which can be done by pressing ctrl + e and logging in with the chromeenroll CCPS account. It then will ask for an asset ID which would be the student's lunch number and the organization location being the school. Once that was completed we would update the Chromebooks which preps them for labels and to be transported

to their schools. Given the amount we needed to complete, we each did roughly two or three at a time to improve the workflow.



Updating the Chromebooks takes the longest because the operating system is usually still at the manufacturing version when we finally unboxed them. That being said, the updates weren't always necessary because not every Chromebook was out-of-date. Once we completed every school we began working on Windows laptops for the high school students. This was much more enjoyable because of my comfort and enjoyment with the operating system.

Works Cited

29 July 2024. *USCSD*,

<https://support.uscsd.k12.pa.us/kb/article/374-updating-the-chrome-os-on-your-chromeboo>

k/. Accessed 16 Sept. 2020.