

ANAJAH OWENS

EDUCATION

Essex High School, Tappahannock, VA

High School Diploma, Expected in 05/2024

- 3.88 GPA
- Ranked in Top 12% of class
- Extracurricular Activities: National Honor Society, Upward Bound

PROFESSIONAL SUMMARY

Energetic Crew Member offering outstanding skills in customer service, food safety and inventory restocking. Well-trained in operating kitchen equipment to prepare food and complete sales. Customer-focused food service worker devoted to meeting team and customer needs. Effective Crew Member focused on delivering exceptional cleaning and maintenance services to customers. Dedicated, focused and knowledgeable regarding environmentally friendly cleaning products. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

SKILLS

- Menu Memorization
- Beverage Preparation
- Rewards Programs
- Product Promotion
- Food Preparation and Safety
- Stocking and Replenishing
- Customer Engagement
- Cash Handling
- Food Handling
- Food and Beverage Service
- Dish Washing
- Operate Cash Register

WORK HISTORY

CREW TEAM MEMBER 06/2022 to Current

Dunkin Doughnuts, Tappahannock, VA

- Worked well with teammates and accepted coaching from management team.
- Provided excellent customer service by greeting customers and meeting quality expectations.
- Collaborated with team members to complete orders.
- Worked front counter, drive-thru and other areas.
- Took orders, prepared meals, and collected payments.
- Operated register to process payments and collect cash payment for order totals.
- Greeted customers at drive-thru and took food orders.
- Cleared trays and removed trash from tables before sanitizing surfaces.
- Operated cash register to ring up final bill and process various forms of payment.
- Packaged menu items into bags or trays and placed drink orders into carriers.

- Stocked shelves to organize aisles in assigned department.