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Reflection Paper 3

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CYSE 368

Amazon

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### Internship Reflection Paper

Third 50 hours

Working as a Cybersecurity Specialist I in Policy Management and Planning for the third 50 hours has given me the understanding and knowledge to assist in supporting a team to improve in problem-solving and provide ongoing optimization with the Amazon supply chain.

Working at Amazon as a Cyber Specialist I am able to provide defense strategies to mitigate risk within the software, hardware, and service providers ecosystem. This helps to minimize data breaches and operational disruptions. A typical day at ORF 5 Amazon I spend a lot of time working on Cybersecurity policies and documentation. During these last three weeks not much has really changed in our daily routine. Our team hasn't done any new policies or meeting due to our head overseer is out on vacation. I have work with different programs used for monitoring the network such as Wireshark and Amazon's badging and monitoring systems called Pacer. This allows us to see where associates are at in the building at all times. I also was able interact with our associates for a round table event where all concerns are reported and discussed for a better solution to the issues. What I enjoyed about the round table here at Amazon is that the

operations and other departments start to implement changes right away that someday. I also was able to help the learning team again this week to create safety PowerPoints on using the web and networks within Amazon workplace. When Mr. William gets back, we will schedule meetings where we will present those PowerPoint presentations and spreadsheets.

The value of leadership and technology are the most important things I have learned further. Having the opportunity to gain some leadership experience in the workplace has helped me feel more confident in my work. The satisfaction of knowing that we are a strong team and can get the job done as a unit. Whenever I am unsure about something I feel comfortable asking questions to anyone on staff. Being able to work with the advancement of technology here at Amazon is an amazing experience. Amazon really embraces technology and innovation here when it comes to keeping the customers happy with the speed of getting packages out the door in a timely manner.

In addition to work I have also learned how to do what the Amazon employees do on a daily basis. I have learned how the logistics side works with the product coming into the facility and sorted and wrapped for travel to a delivery destination. I was able to pull carts and wrap pallets. I can say it was an experience for me because I assumed it was just an easy process but it took some muscle to get those carts loaded onto those trucks and also to hand wrap those pallets.

Overall, the third 50 hours taught me that with the right amount of thinking, patience and communication that I can most times find the right solutions within a timely manner. Over these past two weeks I have become better with understanding what it really means to be an Amazonian. I have a new outlook on how Amazon works with a system to get the job done. Taking the time out to find out the problem and then coming up with the solution has become an easier thing to do over the course of these past weeks. I can say it vital to be a team player in

order for the shifts to run smoothly its similar to putting a puzzle together to ensure everything is complete and on task.