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Reflection Paper 4

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CYSE 368

Amazon

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Internship Reflection Paper

Fourth 50 hours

Working as a Cybersecurity Specialist I in Policy Management and Planning for the fourth 50 hours has given me the understanding and knowledge to assist in supporting a team to improve in problem-solving and provide ongoing optimization with the Amazon supply chain.

Working at Amazon as a Cyber Specialist I am able to provide defense strategies to mitigate risk within the software, hardware, and service providers ecosystem. This helps to minimize data breaches and operational disruptions. A typical day at ORF 5 Amazon I spend a lot of time working on Cybersecurity policies and documentation. During this 4th 50 hours we have finally moved into a different direction now with more connections to the cyber side within management and planning. We have focused more on Strategic Risk Management and Incident Response Planning. Strategic Risk Management involved identifying vulnerabilities, assessing threats (like ransomware or insider threats), and developing mitigation strategies that align with an organization's overall business goals. We had to ensure that all Amazon policies were in compliance with legal standards. I was intrigued by how many policies Amazon had surrounding

cybersecurity because it seems like such a small area. We also focused on Incident Response Planning in the event of a breach or incident to the business. Incident Response Planning involved developing protocols for detecting, containing, and recovering from cyber incidents to ensure business continuity and minimize damages. We had to meet and update areas of the IRP policy to ensure it met all needs and expectations in the event if an incident were to arise Amazon would be able to still operate and recover without significant damages to operations. Working on the IRP policy was actually quite interesting and a bit fun because we were able to get everyone on the team ideas and feedback in unique way using a spin wheel concept.

The value of defense and connections are the most important things I have learned further. Having the opportunity to experience how important defense is in the workplace has helped me realize the value of cyber defense. I didn't quite understand in the beginning how many cyber dangers are out there and can cause harm at any moment. Doing further research I have learned a lot about the different threats and vulnerabilities that are there within the Amazon company. Defense plays a major role within the Amazon workplace from virtual to physical security. Learning the different ways to implement cyber defense into the policies was interesting and also posed challenges at times also. We wanted to be sure as a team were making the best defense decisions for Amazon as a business. Making different connections with others was another major thing for me this time. Being able to communicate on any level with people is very beneficial when incorporating feedback into policies. It is important to be able to connect with your team mates from multiple angles. I think this makes all the difference in ensuring Amazon facilities run smoothly and efficiently when all can communicate and be team players. I will admit there are times where I have come in and seen the shift not run as smooth because the lack of communication and connections with the right people. On the flip side I have seen the team

come together and connect and everything runs smoothly and effectively with getting packages out on time.

In addition to work I have also learned how to build awesome rapport with everyone from the higher ups to the other Amazon Associates. I think this is great and I love that Amazon is big on diversity as I believe everyone should be in today's time because we all have something to offer in some way.

Overall, the fourth 50 hours taught me that with the right number of connections, communication, and defense anything can be possible in making a difference within the Amazon workplace. I am looking forward to learning more and continuing to build with the team and implementing policies and planning to make a difference for Amazon and its future surrounding cybersecurity.