

Shawn Ziegler

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EDUCATION

Candidate, Bachelor of Science, Cybersecurity, 2023-present

Old Dominion University, Norfolk, Virginia

Associate of Science, General Studies, 2022

Tidewater Community College, Virginia Beach, Virginia

Diploma, June 2014

Landstown High School, Virginia Beach, Virginia

EXPERIENCE

Stock Room Associate, 2017-present

Ross Dress For Less, Virginia Beach, Virginia

- Organized and processed incoming merchandise in a fast paced environment
- Assisted customers while maintaining inventory accuracy
- Assembled and moved furniture safely using proper procedures
- Demonstrated reliability, teamwork, and strong work ethic

Production Assistant, 2021

Fortis Solutions Group, Virginia Beach, Virginia

- Assisted with packaging and labeling operations in production environment
- Supported machine operators to maintain workflow efficiency
- Loaded and organized materials for shipment
- Maintained clean and safe work station

Sales Representative, 2017-2019

United Food of Asia, Brooklyn, New York

- Entered customer orders into the company database
- Communicated with the client to confirm shipments
- Maintained accurate records of orders and deliveries
- Demonstrated strong customer service and organizational skills

SKILLS

- Windows 10/11, basic Linux knowledge
- Microsoft Office (Excel, Word, PowerPoint).
- Basic networking concepts (IP, DNS, TCP/IP)
- Computer hardware installation and troubleshooting
- Virtual machines (VirtualBox/VMware-basic use)
- Basic command line usage in Windows and Linux

- Good communication, teamwork, and time management skills.
- Strong problem-solving and attention to detail.

Technical Projects

- Managed virtual machines using VirtualBox and VMware for Windows and Linux Environments
- Used Windows Command Prompt and Linux terminal to perform basic system administration tasks
- Practiced file navigation, permissions, and network commands inside virtual machines
- Captured and analyzed network packets using Wireshark in a virtual lab environment
- Observed TCP/IP, DNS, and HTTP traffic to understand basic network communication

VOLUNTEER

Marian Manor Retirement Community, Virginia Beach, Virginia, 2007-2008

REFERENCES AND PORTFOLIO

<https://sites.wp.odu.edu/shawnziegler/>