





Samuel Oates

Cybersecurity Professional

 301-787-0751
 Soates87@yahoo.com
 Norfolk, VA US
 [Linkedin.com/in/Samuel-oates-50583653](https://www.linkedin.com/in/Samuel-oates-50583653)

EDUCATION

BS, Cybersecurity
Old Dominion University
Expected May 2020

AS, General Studies (IT-Focused)
Northern Virginia Community College
May 2017

SKILLS



ABOUT ME

IT professional in second career with 2 years' industry experience seeking permanent position specializing in cybersecurity analysis and risk reduction.

Formally a healthcare provider, I am pursuing a new passion for information technology and cybersecurity, returning to college to complete my bachelor's degree. I have gained ample knowledge of IT security foundations through coursework and have put that learning in to practice with internships, hoping to obtain a permanent position as an analyst.

EXPERIENCE

Cybersecurity Analyst

Sentara Healthcare / Virginia Beach, VA / February 2019-Present

Analyst in long-term internship experience providing support in a Security Operations Center (SOC) for a large, 12 hospital healthcare system.

- Monitor security systems and analyze potential threats using security tools such as SIEM, firewalls, vulnerability scanners, IDS/IPS, and anti-virus.
- Perform event log analysis and network traffic monitoring/analysis to differentiate between potential intrusion attempts and false alarms.
- Escalate cybersecurity events as per runbooks and standard operations procedures (SOPs).
- Manage phishing campaigns to educate employees and reduce risk.
- Perform scheduled checks of security devices to detect failures.

IT Help Desk Summer Intern

Kerneos / Chesapeake, VA / June 2018-August 2018

Summer Intern for a large manufacturing company assisting to carry out their 2018 hardware replacement CapEx project and provide general help desk support.

- Prepared and deployed 20 laptops, tested and deployed SCCM images, installed new printer set ups and encryption software to all new laptops.
- Delivered daily tier 1, 2 and 3 help desk support.

IT Help Desk Associate

DOA Group / Virginia Beach, VA / December 2017-June 2018

Provided help desk support and customer service to clients for a company experienced in hardware and software solutions.

- Provided tier 1 support to 5-10 customers daily assisting them to operate and problem solve their handheld computer devices.
- Programmed handheld computer devices, including uploading programs to SD cards, warm booting, clean booting and wiping data.