

# Samuel Oates

C y b e r s e c u r i t y P r o f e s s i o n a l

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## E D U C A T I O N

BS, Cybersecurity  
*Old Dominion University*  
**Expected May 2020**

AS, General Studies (*IT-Focused*)  
*Northern Virginia Community College*  
**May 2017**

## S K I L L S



## A B O U T M E

*IT professional in second career with 2 years' industry experience seeking permanent position specializing in cybersecurity analysis and risk reduction.*

Formerly a healthcare provider, I am pursuing a new passion for information technology and cybersecurity, returning to college to complete my bachelor's degree. I have gained ample knowledge of IT security foundations through coursework and have put that learning into practice with internships, hoping to obtain a permanent position as an analyst.

## E X P E R I E N C E

### Cybersecurity Analyst

*Sentara Healthcare / Virginia Beach, VA / February 2019-Present*

Analyst in long-term internship experience providing support in a Security Operations Center (SOC) for a large, 12 hospital healthcare system.

- Monitor security systems and analyze potential threats using security tools such as SIEM, firewalls, vulnerability scanners, IDS/IPS, and anti-virus.
- Perform event log analysis and network traffic monitoring/analysis to differentiate between potential intrusion attempts and false alarms.
- Escalate cybersecurity events as per runbooks and standard operations procedures (SOPs).
- Manage phishing campaigns to educate employees and reduce risk.
- Perform scheduled checks of security devices to detect failures.

### IT Help Desk Summer Intern

*Kerneos / Chesapeake, VA / June 2018-August 2018*

Summer Intern for a large manufacturing company assisting to carry out their 2018 hardware replacement CapEx project and provide general help desk support.

- Prepared and deployed 20 laptops, tested and deployed SCCM images, installed new printer set ups and encryption software to all new laptops.
- Delivered daily tier 1, 2 and 3 help desk support.

### IT Help Desk Associate

*DOA Group / Virginia Beach, VA / December 2017-June 2018*

Provided help desk support and customer service to clients for a company experienced in hardware and software solutions.

- Provided tier 1 support to 5-10 customers daily assisting them to operate and problem solve their handheld computer devices.
- Programmed handheld computer devices, including uploading programs to SD cards, warm booting, clean booting and wiping data.