


Marjorie Sullivan

<https://www.linkedin.com/in/marjorie-sullivan/> 

Professional Summary. Active TS/SCI Clearance with 12 years of Information Systems experience both ashore and afloat, supporting both joint and department-specific military missions. Experience in both System Administration as well as Cyber Defense and Analysis in the roles of Supervisor as well as Technician. Also experienced in protocols and procedures of watch standing.

Skills

- Splunk
 - CompTIA Security+, A +
 - Computer Network Defense
 - CISCO Routers and Routing Basics
 - Cisco Network Fundamentals
 - Microsoft Certified IT Professional
 - Active Directory
 - Windows
 - Unix
 - Network Monitoring, Administration & Security
 - Information Assurance
 - HBSS Basic & Advanced
 - Cyber Defense Analyst
 - Cyber Threat Indicators
 - Cyber Intelligence & Analysis
 - Cybersecurity Operations
 - Intelligence Collection
 - Attention to Detail
 - Customer Service
 - Oral Communication
 - Problem Solving
 - nGenius ONE
 - nGenius Pulse
 - Enterprise Servers And Networks
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Professional Experience

OCT 2021 – PRESENT

System Administrator / USNR, Naval Network Warfare Command GNOSC

Leading Petty Officer - N8/9.

- Ensures continued critical mobilization support to the Navy Active Component.

System Administrator.

- Administers network support and cyber operations, ensuring the appropriate posture to fill operations surge requirements.
- Trained 2 Sailors on the core objectives of CompTIA Security+ certification, including threats, attacks, and vulnerabilities, enhancing NNWC GNOSC team members' working in-rate knowledge, resulting in 1 member's certification in Security+ in accordance with the Navy's Cyber Security Work Force program, and contributing to the Information Warfare community and global Navy mission.

Stand-in Department Leading Chief Petty Officer.

- Supervised Readiness requirements during gapped billet, ensuring continued critical mobilization support to the Navy Active Component.

AUG 2019 – SEP 2021

IT Technical Specialist / USNR, Naval Network Warfare Command HQ

- Developed and presented material for 3 Cyber Intel Briefs to include APT's, CVE's, and their impact to the DODIN-N, informing command leadership of target-prevention measures, directly supporting the command mission.
- Trained in Splunk, CEH, and Security+ certifications in accordance with emerging command and intelligence community needs.

FEB 2016 – AUG 2019

Information Technology Infrastructure Analyst / USN, NIOC Hawaii

- Managed Cyber Protection Team (CPT) Infrastructure, developed network risk assessments, and mitigated vulnerabilities.
- Performed software installation and configuration of 7 servers, 22 laptops, 2 routers, 2 switches, and 4 firewalls worth \$250,000 in compliance with C10F and CTF 1070 security policies.
- Implemented Group Policy, Firewall Policies, and maintenance of change control documentation during USCYBERCOM certifying event, resulting in team's Full Operating Capability (FOC) certification.
- Configured and maintained 3 virtual networks for 198 Sailors across 6 CPT's and provided 27 Sailors with virtual network training, resulting in 2 successful mission-critical training evolutions.
- Managed inventory of over 200 computer network assets contributing to the investigation and recovery of over 20 critical assets.

SEP 2012 – DEC 2015

Information Systems Technician / USN, NIOC Yokosuka

Supervised and trained 5 sailors in the performance of duties and responsibilities as Network Administrators, Terminal Area Security Officers, Special Intelligence Communications Operators and Supervisors, and Spectrum Management.

AIS Helpdesk Technician.

- Built a server from the ground up in accordance with a new implementation of Navy policy.
- Ensured enhanced Information Assurance through two-factor authentication and distributed tokens to command members, initiating implementation of SIPR Cryptologic Logon.

Terminal Area Security Officer (TASO).

- Supervised the resolution of 577 trouble tickets and Service Desk Requests on 3 separate enclaves, resulting in workplace efficiency and continuity.
- Provided access and application management to include account enables and resets, critical hardware and software installations, and consistent telecommunications support, allowing continuous communication within the command as well as with the Fleet.

Cryptologic Direct Support Element (CDSE) Supervisor/Special Intelligence (SI) Communications Operator.

- Managed 7 Sailors in maintaining over 120 workstations, 3 VTC suites, and 10 printers across 4 network enclaves.
- Provided System Administration, Maintenance and Messaging in support of 3 major Areas of Operation (C7F, C5F, and C3F), enabling continuous operation of SI Communications between ship-to-shore stations.
- Processed 23,000 SCI record messages, executed 15 SCI conferences, and resolved over 43 trouble tickets in support of C7F operations, enabling seamless Information and Warning to all Forward Deployed Naval Forces units.

N6 Department Safe Custodian.

- Inventoried and maintained documents and equipment of TS/SCI Classification level.
- Conducted EKMS Spot Check with the Commanding Officer.

Education & Training

Intermediate Cyber Core / National Cryptologic School (NSA) - Oahu, HI

- **Relevant coursework:** Windows, Unix, Networking, Security Concepts

Cyber Threats Detection & Mitigation / National Cryptologic School (NSA) - Oahu, HI

Operating Systems Fundamentals / National Cryptologic School (NSA) - Oahu, HI

Network Traffic Analysis / National Cryptologic School (NSA) - Oahu, HI

Network Security Vulnerability Technician / CIDU San Diego, CA

Computer Networks & Cybersecurity / University of Maryland University College, Adelphi, Maryland

- Completed 38 credits toward B.S.
- **Relevant coursework:** CLEP - **IFSM 201**, CMIT 321 (**CEH**), Social Networking & Cybersecurity Best Practices (CMIS 111), Introduction to Problem Solving & **Algorithm Design** (CMIS 102)

Information Systems Technician Class "C" System Administration CIDU Corry Station, Pensacola, FL

Information Systems Technician Class "A" System Administration CIDU Corry Station, Pensacola, FL

Related Work Activities

Toastmasters International. Developed oral presentation and leadership skills, networking with other leaders, honing critical interpersonal and communication skills.

Sea Cadets. Volunteered 33 hours with future Sailors in the Sea Cadet Program, mentoring in seamanship, Navy core values and history.

Volunteer Coordinator. Managed 450 volunteer hours for 39 personnel, enhancing management skills as well as contributing to workplace morale and bolstering Navy relationship with the local community.

Spanish - Intermediate Level. Qualified at an Intermediate level by the National Council of State Supervisors for Languages (NCSSFL) and the American Council on the Teaching of Foreign Languages (ACTFL); routinely practice and interact with native Spanish speakers; regularly enjoy playing –and winning—Words with Friends in Spanish.

Spanish Club. Practiced Spanish by playing games and communicating with native speakers.

Salvation Army. Devoted 6 off-duty hours to The Salvation Army's Thanksgiving event, feeding 500 local community members.

Awards (More available upon request)

- Fleet Letter of Commendation from USFLT CYBERCOM
- National Society of Collegiate Scholars