## Cierra Medrano

### College student

#### Cierra Medrano-Harris

cmedr003odu.edu

**Skills** 

Sales, medical scheduling, customer service, confirming appointments, basic patient care

**Experience** 

#### Northern Virginia Family Medicine/CNA

September 2020- August 2021, Manassas, VA

At NVFM, I learned how to schedule appointments as well as handle patient needs and concerns. This job got me acquainted with many different kinds of people

#### European Wax Center / Guest Service associate

May 2022 - December 2022, Chesapeake, VA

At EWC, I handled scheduling appointments, guest complaints and concerns, and met our center's sales quotas.

**Education** 

#### Kettle Run High School, Nokesville — HS Diploma

August 2018 - May 2020

While in attendance at Kettle Run, I graduated high school a year early at 16.

# **Old Dominion University,** Norfolk — *Psychology (in progress)*

August 2021 - Present

Made the Dean's List during my freshman year and participated in Spectrum club.

**Awards** 

**Honor Society Member** 

Awarded Valedictorian while studying with Tidewater Medical Training.

Awarded Honor roll all through High school.