

Alexis Hatcher

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EDUCATION

Old Dominion University, Norfolk, VA

May 2020

Bachelor of Science in Psychology

Major: Psychology **Minor:** Diversity Studies

GPA: 3.35

Relevant Courses: Quantitative Methods, Research Methods, Neurobiology, Social Inequality, Lifespan Development,

EXPERIENCE

Starbucks, Suffolk, VA

Barista (May 2018—Present)

- Provide quality beverages, whole bean, and food products consistently for all customers by adhering to all recipe and presentation standards. Follows health, safety and sanitation guidelines for all products
- Anticipate customer and store needs by constantly evaluating environment and customers for cues
- Deliver legendary customer service to all customers by acting with a customer comes first attitude and connecting with the customers while discovering and responding to their needs
- Recognize and reinforce individual and team accomplishments by using existing organizational methods.
- Maintain regular and punctual attendance

OTHER EXPERIENCE

Emotion Research & Psychophysiology “ERP Lab”, Norfolk, VA; **Researcher** (January 2019 – Present)

Psychology of Design “PoD Lab”, Norfolk, VA; **Researcher** (August 2018 – Present)

LEADERSHIP

Member; *Psi Chi*; (January 2019 – Present)

Secretary; *Psi Chi* (Future Secretary as of May 2019)

Professional Development and Training

Member; LeADERS Academic Program at Old Dominion University; (September 2018 – Present)

DiversABILITY Training; Old Dominion University; (November 2018)

Computer Skills

Basic Coding