

Alexandria, VA 22309
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TERRANCE FRIMPONG BOAKYE

CAREER SUMMARY

Security Operations Center (SOC) Analyst and Surveillance Specialist with over two years of experience progressing from focused CCTV monitoring to comprehensive security operations coordination. Skilled in surveillance systems, access control platforms (Pro Watch, Skidata), incident documentation, and emergency response coordination. DCJS-certified (Unarmed, Arrest Authority) with proven ability to detect security threats, dispatch appropriate resources, and maintain legally defensible records. Currently pursuing B.S. in Cybersecurity at Old Dominion University, bringing both physical security expertise and growing technical knowledge. Bilingual in English and Spanish with Twi language skills

TOOL & TECHNOLOGIES

- **Access/Configuration Tools:** Lenel, Skidata, Service Now, Infor, EMS, CORE desktop, Pro Watch
- **Software:** MS Office 365, Outlook, Excel, Access, Power BI, SQL, Microsoft Teams, Lotus Notes,

WireShark

Adobe, LaTeX(Overleaf)

- **Programming & OS:** python, Linux

CERTIFICATIONS

- **Active DCJS: 99-1008544 | First Aid Certified | CPR Certified | Handcuff Certified | Alarm Certified**
- **DCJS Unarmed | DCJS Arrest Authority | Baton Certified | OC Spray Certified |**

JOB HISTORY

Allied Universal Security – Manassas, VA: **SOC Analyst** | Jul 2025 – Present

- **Threat Detection & Monitoring:** Utilize CCTV, intrusion alarms, and life-safety systems to identify suspicious activity, safety hazards, and policy violations across the enterprise.
- **Incident Response Coordination:** Execute rapid response protocols for security incidents and emergencies, coordinating directly with law enforcement and emergency responders.
- **Technical Documentation:** Produce 45+ legally defensible incident reports monthly, accurately documenting observations, actions taken, and final outcomes for legal and client

review.

- **System Oversight:** Maintain 100% accurate daily activity logs and records in strict accordance with company policy and legal standards.
- **Escalation Management:** Identify and prioritize security threats, ensuring prompt dispatch of resources and notification of supervisors during critical events.

Comstock / Park X — Reston, VA: **Security Surveillance Specialist** | jul 2024 – Present

- Access Control Management: Administer badge permissions and troubleshoot reader hardware/software using Pro Watch and Skidata to maintain site integrity.
- Vulnerability Remediation: Identified and documented system configuration changes, ensuring 100% audit readiness and compliance with security standards.
- Real-Time Surveillance: Managed high-volume CCTV monitoring, detecting and documenting alarm activations and response actions to mitigate unauthorized access.
- Critical Communication: Relayed time-sensitive intelligence to response teams using priority traffic procedures and emergency broadcast protocols.

Walmart — Alexandria, VA: **Electronic Sales Associate** | Feb 2021 – Aug 2024

- Provided technical assistance to customers on consumer electronics, including setup, connectivity, and basic troubleshooting
- Demonstrated strong customer support and communication skills when translating technical concepts to non-technical users
- Diagnosed common hardware and software issues for devices such as smartphones, tablets, TVs, and gaming consoles

EDUCATION

B.S., Cybersecurity — Old Dominion University (ODU), 2026

LANGUAGES

- ENGLISH
- SPANISH
- TWI

