

VANESSA THOMPSON

Skills

- Excellent Interpersonal Skills
- Client sales and service experience
- Effective verbal and written communication skills
- Ability to work as part of a team and interact effectively with others

Experience

Smokey Bones, Waitress

May 2022- August 2022

- Collaborated with team to maintain outstanding customer service with clientele while maintaining sales goals
- Implemented new menu introduction strategies, increasing customer purchases by 12% on average
- Operated POS terminals to input customer orders, swipe credit cards and enter cash amounts received

Zavazone, Front Desk Cashier

December 2020-December 2021

- Greeted and offered assistance to customers; focused on customer engagement and suggestive selling to increase overall sales to the store
- Operated POS terminals to accept payments from customers

Kohls, Sales Associate

November 2019- January 2020

- Maintained and in-depth knowledge of product and promotions to help explain value and build branch loyalty
- Maintained awareness of potential theft and report concerns to management

Education

- Old Dominion University, Norfolk, VA, 2020-Present
- Charles J. Colgan Senior High School, Manassas, VA, 2020 Graduate

References Available Upon Request